



# Painting Disputes & Conflict Resolution

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# WHY DISPUTES HAPPEN?

Most disputes are caused by:



- Poor communication



- No written scope



- Unrealistic expectations



- Lack of supervision

**Very few are intentional.**

# COMMON PAINTING DISPUTES

- Poor finish
- Peeling paint
- Missed areas
- Delays
- Payment arguments



**These can escalate quickly.**





## WHAT NOT TO DO

- ✗ Do not leave any negative reviews**
- ✗ Do not threaten to withhold payments**
- ✗ Do not get aggressive**

This usually makes things worse.

## THE RIGHT WAY TO HANDLE IT

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- 1**  Document the issue
- 2**  Refer to the scope
- 3**  Allow rectification
- 4**  Seek independent advice

**Always stay factual.**

# WHEN TO ESCALATE

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**If the painter refuses to fix issues:**

- **Independent inspection**
- **Mediation**
- **Regulatory bodies**

But only after proper assessment.



## HOW PBA HELPS

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PaintBusters Australia provides:



Independent inspections



Dispute advice



Mediation support



Evidence-based reports

**We deal in facts, not opinions.**

**NEED HELP NOW?**

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Book a paid dispute assessment  
with PaintBusters Australia  
before it escalates.

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